



### USEFUL NUMBERS

If there's anything you'd like to discuss, then please contact the Hospice team:

☎ 01244 851091

For any general enquiries, you can **email** the Hospice of the Good Shepherd:

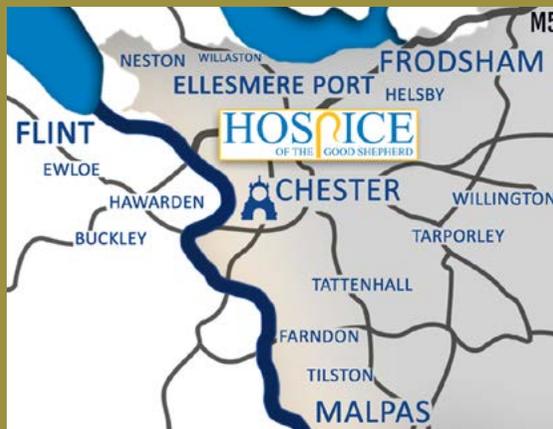
**info@hospicegs.com**

Hospice of the Good Shepherd  
Gordon Lane  
Backford  
Chester  
CH2 4DG

There is no charge for accessing our services. We rely on funding, donations and fundraising to be able to continue our valuable work.

To donate or for fundraising ideas please contact  
☎ 01244 851811

### OUR CATCHMENT AREA



### The plan of care is to help us look after you. It covers areas including:

1. What problems you may have and how we plan to support and treat you. These may include symptoms such as pain.
2. What your care needs might be, for example, to help you wash/dress/mobilise.
3. A plan to make sure you have enough to eat and drink if this is important and relevant to you.
4. The goals you want to work towards, such as getting more mobile, going home, reducing pain.



/HospiceGS



@GS\_Hospice

[www.hospiceofthegoodshepherd.com](http://www.hospiceofthegoodshepherd.com)

## Planning your care



Welcome to the Hospice

[www.hospiceofthegoodshepherd.com](http://www.hospiceofthegoodshepherd.com)



At Hospice of the Good Shepherd all your care is documented on an electronic IT system called Crosscare. Part of your notes are plans of care which are written by the clinical team who are looking after you. Plans of care are discussed and developed with you and we ask you to consent to these.

All the information in the care plan is private, seen only by you and the people who give you care or support. If you want someone else to be allowed to see the care plan, you can say so. If you would like to receive a copy of any of the care plans, part of your notes or the policies, procedures or guidelines we use to take care of you please ask the nurse or the doctor who is looking after you, and we will discuss this process with you.



You are expert in knowing what it is like to live with your condition and what is important to you and your family

Consider the different options available to you so you can come to a decision which is right for you

### Be involved in your care

If there are decisions to be made about your care and treatment, it is important you are part of that process so decisions are made which are right for you. As healthcare professionals we are expert in diagnosing the problem and identifying different treatment options. However, you are expert in knowing what it is like to live with your condition and what is important to you and your family.

Being involved in the decision making process means the healthcare professionals will be aware of what is important to you and can help you consider the different options available so you can come to a decision together which is right for you.

Sometimes there will be choices to be made about your healthcare. If you are asked to make a choice, make sure you get the answers to these 3 questions:

- What are my options?
- What are the possible risks and benefits?
- How can we make a decision together which is right for me?

This may help you to discuss your care with us.