



How do we make a donation or organise fundraising?

The Hospice rely on the generosity of the local community to stay open. We have to raise £7,000 everyday to provide specialist palliative care and end of life services. If you would like to make a donation or get involved with fundraising then please contact info@hospicegs.com or call our Fundraising team on **01244 851811**. We have a team of dedicated and professional people at hand to talk to you about ways you can help.

Registered Charity No 515516

November 2015

USEFUL NUMBERS

If there's anything you'd like to discuss, then please contact the Hospice team:

☎ **01244 851091**

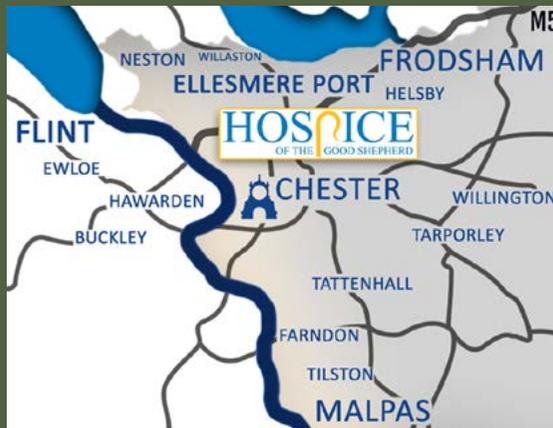
For any general enquiries, you can **email** the Hospice of the Good Shepherd:

info@hospicegs.com

Hospice of the Good Shepherd
Gordon Lane
Backford
Chester
CH2 4DG

There is no charge for accessing our services. We rely on funding, donations and fundraising to be able to continue our valuable work. To donate or for fundraising ideas please contact ☎ **01244 851811**

OUR CATCHMENT AREA



/HospiceGS



@GS_Hospice

www.hospiceofthegoodshepherd.com

HOSPICE
OF THE GOOD SHEPHERD

Family & Visitors General Information



Welcome to the In-Patient Unit

www.hospiceofthegoodshepherd.com



We understand that if a family member or friend is arriving at In-Patient care it can be a worrying time and you will have plenty of questions. We have produced this leaflet to provide you with some information about our In-Patient unit which might be useful, please feel free to ask a member of the team if you wish to discuss anything in more detail.

What kind of care do you give?

Patients are admitted to the Hospice for symptom control, planned assessment, rehabilitation and end of life care. We do not have the facilities for long term care. The aim of our care is to maximise quality of life.

The Hospice has 12 In-Patient beds which consist of 4 single side rooms and 2 bays with 4 beds in each. There are no mixed sex wards at the Hospice.

Visiting arrangements?

Relatives and friends are welcome to visit at any time; trained pets too if pre-arranged! Please note that wards are particularly busy in the morning and it can be tiring for patients to receive visitors, so please bear this in mind. You can sign in at reception from 08:45am until 4:30pm. Outside of these times, there is a doorbell and an intercom system.

Patients at the Hospice are vulnerable to infection and we therefore ask all visitors to wash their hands on entering the ward area.



Are children welcome?

Children are welcome to visit the Hospice but must be supervised by an adult at all times and we ask that consideration for other patients is given.

How long do people stay at the Hospice?

The average length of stay is around 10 days, the Hospice does not provide long term care. If you have any queries about this, please ask to see the Hospice Admission and Discharge Policy.

Can I smoke?

As an organisation we have taken the decision to allow patients to continue to smoke if they wish. Smoking for patients is only allowed in the Elysian Room, the glass building in the courtyard.

Electronic Cigarettes – these can only be used in the Elysian room. **Please note: due to the risk of fire, re-chargeable E-cigarettes cannot be re-charged anywhere in the Hospice.**

Family and Visitor Facilities

There is a small kitchen area opposite the nurses' station which is available for visitors to make drinks or prepare a microwave meal. Donations towards tea and coffee are welcome.

Light refreshments can be organised for immediate family that are staying.

Relatives are able to stay. We have a family room where relatives can stay overnight. If you would like to stay by your relative/friend's bedside, we can provide recliners and mobile beds.

