



What happens next?

The social worker or clinical services manager takes immediate steps to ensure the safety of the adult at risk and will keep you informed. Along with our partner agencies (The Local Authorities Safeguarding Teams and the Police) allegations will always be investigated and appropriate safeguarding action taken.

What not to do

- Do not promise to keep abuse a secret
- Do not alert the abuser. This might make matters worse and make it difficult for the person at risk to be helped.
- Do not delay.

REMEMBER - ABUSE

- DO NOT TOLERATE IT
- DO NOT IGNORE IT
- DO REPORT IT

In dealing with the abuse of vulnerable people there can be no secrets

USEFUL NUMBERS

If there's anything you'd like to discuss, then please contact the Hospice team:

☎ 01244 851091

For any general enquiries, you can **email** the Hospice of the Good Shepherd:

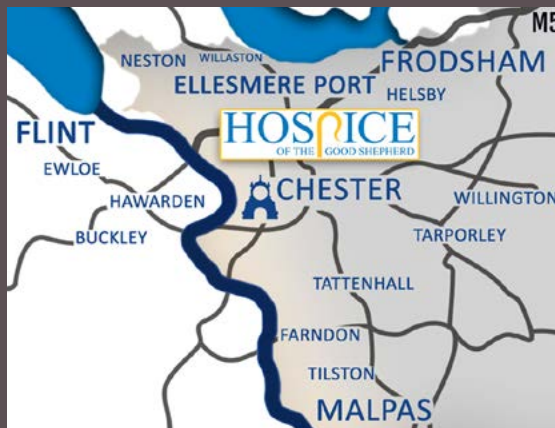
info@hospicegs.com

Hospice of the Good Shepherd
Gordon Lane
Backford
Chester
CH2 4DG

There is no charge for accessing our services. We rely on funding, donations and fundraising to be able to continue our valuable work.

To donate or for fundraising ideas please contact
☎ 01244 851811

OUR CATCHMENT AREA



/HospiceGS



@GS_Hospice

www.hospiceofthegoodshepherd.com

Safeguarding Adults



Protecting those least able

www.hospiceofthegoodshepherd.com

Safeguarding Adults

Protecting adults who are vulnerable or at risk from abuse, harm and exploitation is a key priority of the Hospice.

You can help us to make sure that people get the help they need to stay safe and as independent as possible.



What is abuse?

Abuse is behaviour towards a person that deliberately or unintentionally causes harm. It is a disregard of a person's human rights and in the worse cases can endanger life.

It can be

- Physical
- Sexual
- Financial
- Psychological
- Institutional
- Neglectful
- Discriminatory
- Modern Slavery
- Domestic Violence



Signs

- Unexplained injury
- Signs of fear or distress
- Withdrawal or isolation
- Self neglect
- Basic physical/emotional needs not being properly met by others
- Not able to pay bills even though money should be available

Which adults are at risk?

People aged 18+ who need care services and are or may be dependent upon care

Where might the abuse happen?

Can happen anywhere:

- Own homes
- Public places
- Day centres
- Care homes
- Hospitals
- GP surgeries
- Hospices

Abuse is behaviour towards a person that deliberately or unintentionally causes harm.

Who abuses?

Anyone

- Professionals, volunteers, family members, carers, partners, friends, neighbours
- A forced marriage is also a form of abuse
- Radicalisers who promote violence could also be seen as abusers

How to report it

If the person is in immediate danger call 999 straight away before contacting Social Services:

If a resident in Cheshire contact:

■ The Gateway Team..... ☎0300 123 7034

If a resident in Wales contact:

■ The Duty Team ☎01352 702000

Out of Hours

■ Cheshire ☎01244 977 277

■ Wales..... ☎0845 053 3116

- If you are worried about the care your relative or friend is receiving in the Hospice, please discuss your concerns with a senior nurse, doctor or social worker. This will always be taken seriously.
- If you suspect a neighbour, friend or family member is an 'adult at risk' in whatever environment, you can also discuss these concerns with any staff member who will alert the social worker.